# Google

# Adwords for Ecommerce

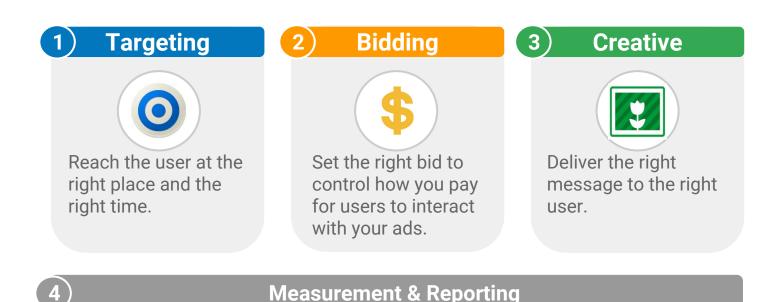
October 2017

## How to win online marketing?

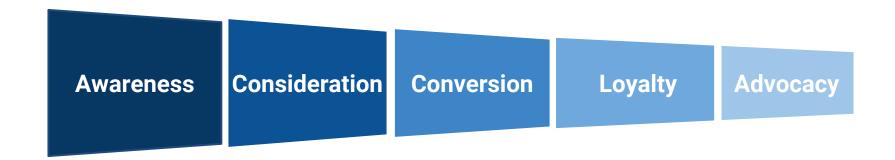
- 1. **Determine your KPIs**: site visits, leads, sales, phone calls, store visits
- 2. Identify the right audience
- 3. Have full control over your numbers conversion rates, bids, budgets, etc.
- 4. **Measurement** measure your activity and monitor performance.

Advertise -> Measure -> Optimize -> Advertise

# Building a successful campaign to meet your performance goals



## The customer journey

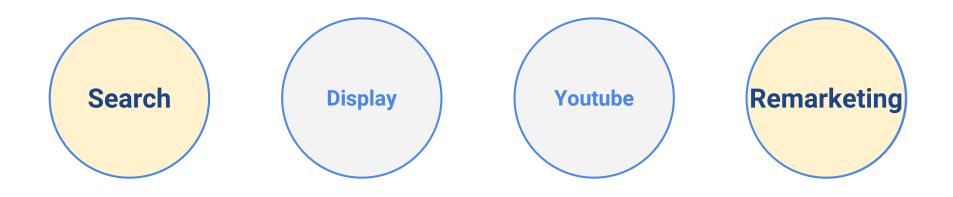


## The customer path to conversion is complex

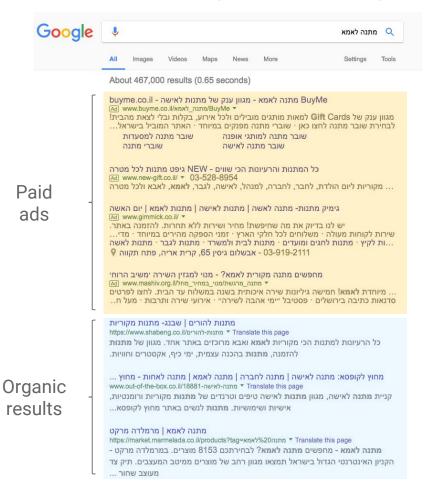
It touches on multiple interactions often across multiple devices



## Adwords pillars for eCommerce



## Search - Target users who are looking for your products or your Brand

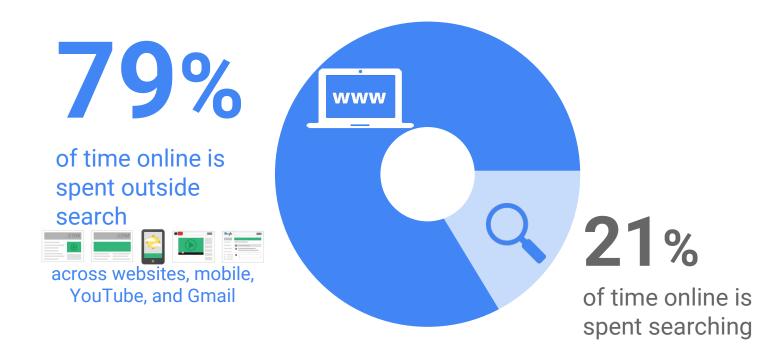


Google

#### Search - fundamentals for eCommerce

- **Brand-** 100% coverage is a must
- **Generic-** Generic coverage for discovery your industry's KWs, products, etc.
- Make sure to take advantage of Adwords features:
  - Extensions
  - Dynamic Search Ads
  - PLA (export only)

#### **Display** - connect with consumers when they aren't searching for you

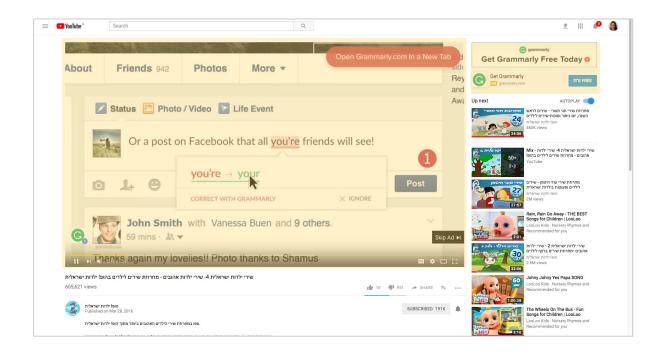




## Display - connect with consumers when they aren't searching for you

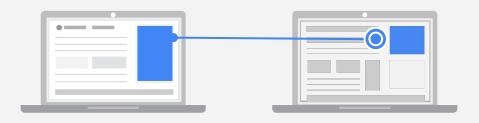


## Youtube - tell your story in a video ad





#### Remarketing- take a second chance to convert past visitors





96%

Leave a website without converting<sup>1</sup>



**70**%

Abandon shopping carts without purchasing<sup>1</sup>



49%

Typically visit 2–4 sites before purchasing<sup>2</sup>



## Remarketing - Smart Segmentation

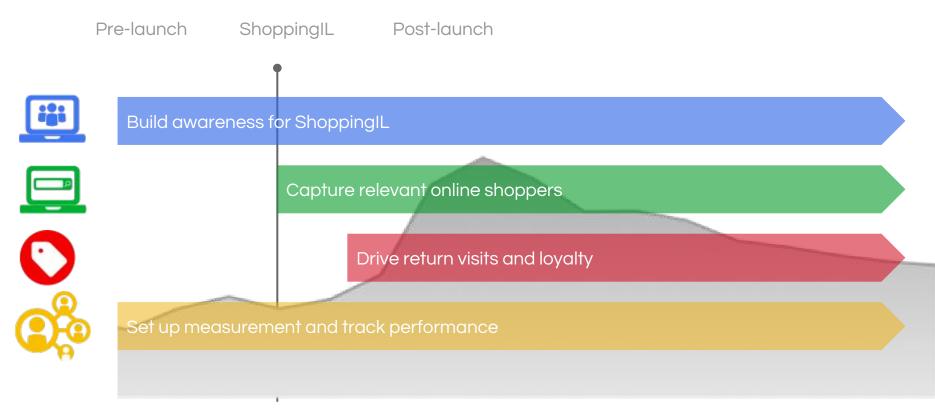


purchase

Remarketing lists automatically created to help you target the right audiences

Visit site	Homepage	Search results	Product	Cart	Past
Search for a product	visitors	viewers	viewers	abandoners	purchasers
View a product		Q,			<b>✓</b>
Add to cart	\$2.00	\$2.00	\$3.00	\$5.00	\$5.00
Complete					

## Plan your ShoppingIL strategy





## Summary

- Online marketing is a great performance tool:
  - You have full control (budget, reach, bids)
  - Everything is measurable.
- Be there across all stages of the customer journey
- Search and Remarketing are a must to generate sales.
- Display is a complementary feature for discovery and brand awareness.
- Online marketing is a process. Keep optimizing until you meet your goals.